

# Channel Registration Form

Debit -cum -ATM Card / Internet Banking / Mobile Banking / Phone Banking / E-mail Statement  
(for existing Individual Customers / HUF/ Sole Proprietorship concerns).

## Customer Information & Personal Details

Customer ID:         (Existing Customers) Branch Name: \_\_\_\_\_ City: \_\_\_\_\_

Account Holder Name: \_\_\_\_\_  
First Name Middle Name Last Name

Date of Birth:         Mother's Maiden Name: \_\_\_\_\_

Mobile Number (with country code as in Bank's record): \_\_\_\_\_ Email ID (as in Bank's record): \_\_\_\_\_

## Channel Services (please tick from the options A/B/C/D/E)

I/We wish to register for the following Channel Services/Debit-cum- ATM card provided by IDBI Bank to access/transact on my/our account(s).

Fill in this section if you do not have a Debit/ATM Card and wish to apply

**A**  **Debit cum ATM Card** (Please indicate the name(s) to be embossed on the card).  **Domestic Validity** or  **International Validity**

**Primary Card**

**Primary Account Number**

1st Applicant: \_\_\_\_\_

**Add on Cards** (For Joint Account Holders only)

2nd Applicant: \_\_\_\_\_

3rd Applicant: \_\_\_\_\_

### Linking of existing accounts to Debit-cum-ATM Card

Fill in this section if you have applied for/already have a Debit-cum-ATM Card and wish to link other existing savings and/or current account(s), where the mode of operation is Self/Anyone/Either or Survivor, please provide details of such accounts in the below section.

Debit/ATM Card Number: \_\_\_\_\_ Primary Account Number: \_\_\_\_\_

I wish to attach the following account(s) to my Debit/ATM card.

Secondary Account Number(s): 1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

**B**  **Internet Banking** (Additional Declaration available at the branch to be furnished for HUF and Minor Accounts).

#### Note:

- You will be assigned a default per day transaction limit of ₹1,00,000/- by the bank, consisting of the following transaction type sub-limits:
  - ₹50,000/- [Funds transfer to own and third party accounts within IDBI Bank]
  - ₹50,000/- [Funds transfer through NEFT + Bill Payments + Visa Money Transfer + Online e-Commerce transactions + Online Tax Payments]
- For Increase in the above default daily transaction limits, request for and submit the FT Limit Enhancement form available with your Branch.
- For HUF and Minor accounts (operated by Natural Guardian), a separate declaration has to be submitted with the Channel Registration Form.

### Linking of existing Demat Accounts

I wish to link and access through Internet Banking the following Demat Account(s) held in my name.

1) Link my Demat A/c No. \_\_\_\_\_ with  NSDL /  CDSL

2) Link my Demat A/c No. \_\_\_\_\_ with  NSDL /  CDSL

**C**  **Mobile Banking**

View Access  Full Access  Restricted Txns (Self accounts funds transfer, Bill Payments, Mobile/ DTH Recharge)

#### Note:

- Default Browser Banking per day txn limits (consolidated) of ₹25,000/- will apply for all txns. For SMS Banking ₹5000/- per day.
- Customer is responsible for ensuring that his/her Mobile no. is updated in the Bank's records. In the absence of a valid mobile no. (including country code) the application will not be processed.
- The mobile no. available in the Bank's record will be automatically linked for the mobile channel services.
- Telecom Service Provider charges (wherever applicable) for respective mobile access channel will be borne by the customer as per individual billing plans.

**D**  **Phone Banking**

Please enroll me for the following Phone Banking services:

Enquiry and Financial Transaction access

#### Note:

- Telephone Personal Identification Number(TPIN)\* for Personal Banking customers can be generated/ re-generated through the Call Center, except for below mentioned account types, where the TPIN needs to be obtained through filling up of form at branches:
  - \*Partnership account, Pvt. Ltd./ Public Ltd. (Enquiry Access only), Accounts with mode of operation as "Jointly" and customers with Financial access facility.
- Fund Transfer, Bill payment transactions through Phone Banking can be done only for pre-registered beneficiaries and only if you are activated for Financial Transaction rights.
- Attach and sign the term and conditions annexure for phone banking services (available at the branch), in case you opt for financial transaction access rights.

**E**  **Statement by E-mail**

I/we wish to subscribe for receiving account statement(s) by Email, on the Email address as in the Bank's record/mandated in this application form.

\*Printed paper statements sent to your mailing address will be discontinued on opting for this facility. (Please select only if you wish to stop receiving physical statements).

**For Savings/ Current Bank Account Holders**

<b>Savings Account Number(s)</b> _____	<b>Frequency*</b> <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly
---	---

<b>Current Account Number(s)</b> _____	<b>Frequency*</b> <input type="checkbox"/> Daily <input type="checkbox"/> Monthly <input type="checkbox"/> Daily <input type="checkbox"/> Monthly
---	---

\* Please exercise any one of the above frequency options.  Tick here to avail transactional alerts for ₹5000/- and above by E-mail

**Comprehensive Declaration**

I/We, through this Retail Channel Registration Form, do hereby request IDBI Bank Ltd. (the Bank) to allow me/us to access and use the channel Services. I/We have read, understood, accept and agree to abide by the Terms & Conditions prescribed or which may be prescribed, for usage of the selected Channel Service (including the Terms & Conditions that are or may be hosted on the website <http://idbibank.com> or <http://idbi.com>) and also agree to abide by any amendments to such Terms & Conditions, which may be prescribed by the Bank from time to time. I/We authorise the Bank to debit my/our account/s, for service charges, as may be applicable from time to time (or amended as per the Schedule of Charges/Fees). I/We understand that the Bank may reject this application form or at its sole discretion, discontinue any of the Channel Services completely or partially without any prior notice to me/us. I/We also hereby authorise the Bank to automatically link with the Channel Services, all the new account/s which may subsequently be opened in single/joint names.

I/We agree and hereby authorise the Bank to exchange, share or part all the information, data or documents relating to my/our application with other IDBI Group of companies/ Banks/ Financial Institutions/ Credit Bureaus/ Agencies/ Statutory Bodies/ such other persons as the Bank may deem necessary and I/We shall not hold the Bank liable for exchange/sharing or parting with such information.

I/We declare that all the particulars and information given in this application form are true, correct, and complete in all respects and I/we have not suppressed any information. Further, I/We undertake to provide any information that the Bank may require.

Account Holder Name (Primary): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

In case of joint holder accounts, all account holders must sign. I/We authorize the main applicant to access the account(s) & associated services via the channels selected in this form.

	Name	Signature
Joint Holder 1		
Joint Holder 2		
Joint Holder 3		

**For Bank Use Only**

**Branch Use: Confirmed that:**

Signatures of all account holders verified.  This is not a jointly operated account.  Mobile no. and Email ID mentioned in the form updated in Finacle.

Remarks \_\_\_\_\_ SOL ID \_\_\_\_\_

<b>Particulars Checked by</b> Name _____ EIN: _____ Signature: _____ Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<b>Verified by SOM/BH</b> Name _____ EIN: _____ Signature: _____ Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
--	--

**CPU / RPU Use:** CRF Received for processing on \_\_\_\_\_



**Service Requests**

**Debit-cum-ATM Card** Processed on:

Initiated by (Name, EIN & Signature): \_\_\_\_\_

Verified by (Name, EIN & Signature): \_\_\_\_\_

**Internet Banking** Processed on:

Initiated by (Name, EIN & Signature): \_\_\_\_\_

Verified by (Name, EIN & Signature): \_\_\_\_\_

**Phone Banking** Processed on:

Initiated by (Name, EIN & Signature): \_\_\_\_\_

Verified by (Name, EIN & Signature): \_\_\_\_\_

**Mobile Banking** Processed on:

Initiated by (Name, EIN & Signature): \_\_\_\_\_

Verified by (Name, EIN & Signature): \_\_\_\_\_

**Statement by Email** Processed on:

Initiated by (Name, EIN & Signature): \_\_\_\_\_

Verified by (Name, EIN & Signature): \_\_\_\_\_

## Safe Banking Guidelines for Channel Usage:

- ✓ Keep your Card, Internet & Mobile Banking details highly CONFIDENTIAL. Card details include 16 digit card number, card validity (expiry date), 3 digits CVV number, ATM PIN & OTP, Verified by VISA, MasterCard SecureCode. Internet & Mobile Banking details include Login id, Passwords, Online Shopping Password (OSP), One Time Password (OTP) and Unique Registration Number (URN), Telephone Personal Identification Number (TPIN).
- ✓ DO NOT RESPOND to Phone calls, E-mails, SMS etc. requesting you to provide confidential details of your card or internet/mobile banking for any reason. Even if the call, Email or SMS seemingly appears to be originating from IDBI Bank /RBI/ Income-tax office/ VISA/ MasterCard / ATM Cell or any other entity or service provider.
- ✓ Keep your PIN & passwords top secret, do not write them down. Kindly change them often.
- ✓ Use the Virtual Keypad while transacting through internet banking.
- ✓ Ensure the website you are visiting is secure. The URL of the website should start with 'https://' ('s' stands for secured)
- ✓ DO NOT handover your Card and/or provide ATM PIN details to ATM guards or anybody else, while transacting at an ATM.
- ✓ Keep your mobile number / e-mail id / address updated with bank to get transaction alerts / account statement or any other communication from the bank.
- ✓ If you receive any transaction alert though SMS/ E-mail which is not executed by you, Immediately call customer care for details and/or to hotlist/ cancel your card/ Internet or Mobile Banking access.
- ✓ Visit our website [www.idbi.com](http://www.idbi.com) for more details on Safe banking.

## Important Information:

- 1 Customers having a valid Debit Card and mobile number registered with the bank, will receive Internet/ Mobile Banking Activation message via SMS on successful registration. Kindly visit [www.idbibank.com](http://www.idbibank.com) and click on 'Set Password Online' link to create your passwords and set channel/ transaction access rights.
- 2 Type the following link: [m.idbibank.com](http://m.idbibank.com) on your mobile browser after generating the mobile banking password to access Mobile Banking services (browser version).
- 3 Internet & Mobile Banking Login and Transaction access will be provided to First/Primary account holder.
- 4 Internet & Mobile Banking will not be provided in Joint Accounts where the mode of operation is other than Self /Anyone or Survivor/Either or Survivor.
- 5 All accounts attached (existing and opened later) to a Customer ID will be automatically linked/ provided access through Internet & Mobile Banking.
- 6 SMS Banking channel will be default enabled on successful registration for Mobile Banking. To enable/ disable additional channels e.g. Browser/ USSD, please visit 'Set Password Online' as stated in point 1.
- 7 Customer ID and Telephone Personal Identification Number (TPIN) Authentication is required for availing Phone Banking Services.
- 8 Debit Card and ATM PIN Authentication would be required for availing Financial transaction services through IVR.

## Default Channel Limits:

You will be assigned the following default per day transaction limits for respective channels.

### Internet Banking:

- a) ₹50,000/- [Funds transfer to own and third party accounts within IDBI Bank].
- b) ₹50,000/- [Funds transfer through NEFT + Bill Payments + Visa Money Transfer + Online e-commerce transactions + Online Tax Payments].

### Mobile Banking:

Default Browser Banking per day transaction limits (consolidated) of ₹25,000/- will apply for all txns. For SMS Banking ₹5000/- per day.

### Phone Banking:

- a) ₹25,000/- [Funds transfer to own and third party accounts within IDBI Bank].
- b) ₹25,000/- [Funds transfer through NEFT + Bill Payments].

### Debit Card:

Separate cash withdrawal limit & Point of Sale (POS) purchase limits as per Schedule of Facilities (SOF). Visit website for more details.

**\*To apply for an increase in the above limits, visit your nearest branch and submit duly completed channel limit increase form (available at the branch).**

## Acknowledgement

Sr. No.:

### Branch Use:

Received Channel Registration Form on

--	--	--	--	--	--	--	--	--	--

For Customer ID \_\_\_\_\_ Name: \_\_\_\_\_

Accepted by - Name: \_\_\_\_\_ Signature \_\_\_\_\_

SOL ID: \_\_\_\_\_ Branch Name: \_\_\_\_\_